



Manager Survey

1. How effective was the Employee Assistance Program (EAP) case manager in listening to and addressing your problem or concern?

Very Effective 5 4 3 2 1 Ineffective

2. Before using the EAP, had your unit’s productivity dropped as a result of issues with this employee? ___YES ___NO

3. Since contacting the EAP, how much has the performance of the employee you referred improved?

___ 0% ___ 25% ___ 50% ___75% ___100% Not Applicable

4. Since using the EAP, has the employee’s attendance at work improved?

Very Satisfied 5 4 3 2 1 Unsatisfied Not Applicable

Additional Comments:
